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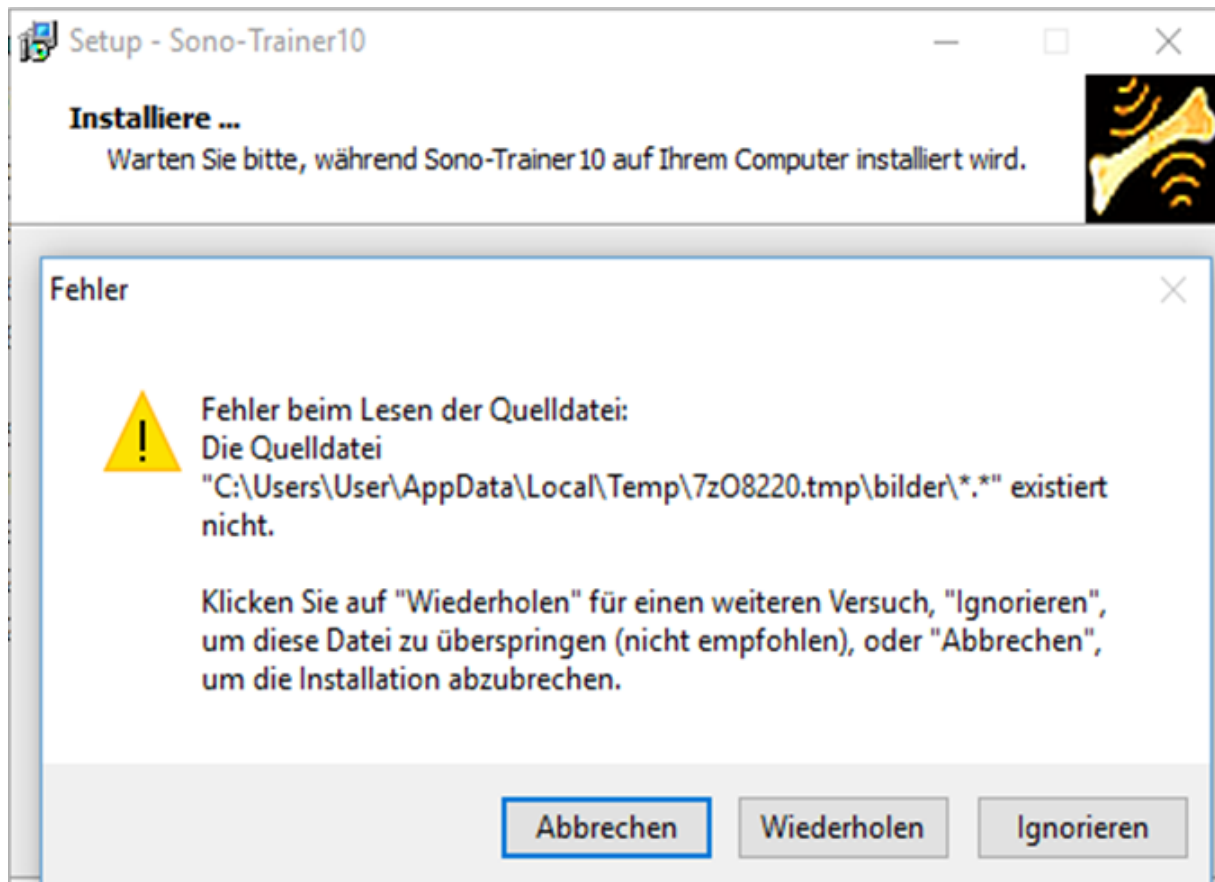
## Problems with Download:

If the file [www.olysoft.de/sonotrain.zip](http://www.olysoft.de/sonotrain.zip) is not found, the reason is nearly always the security settings of your system. If you can see the website [www.durchblicken.org](http://www.durchblicken.org), a download is possible and the reason is not found on the internet-server.

## Solution:

The ZIP file contains an executable (.EXE) file, so often server block the download. Please contact your it-support or download the file at home.

## During setup I receive a message:



## Solution:

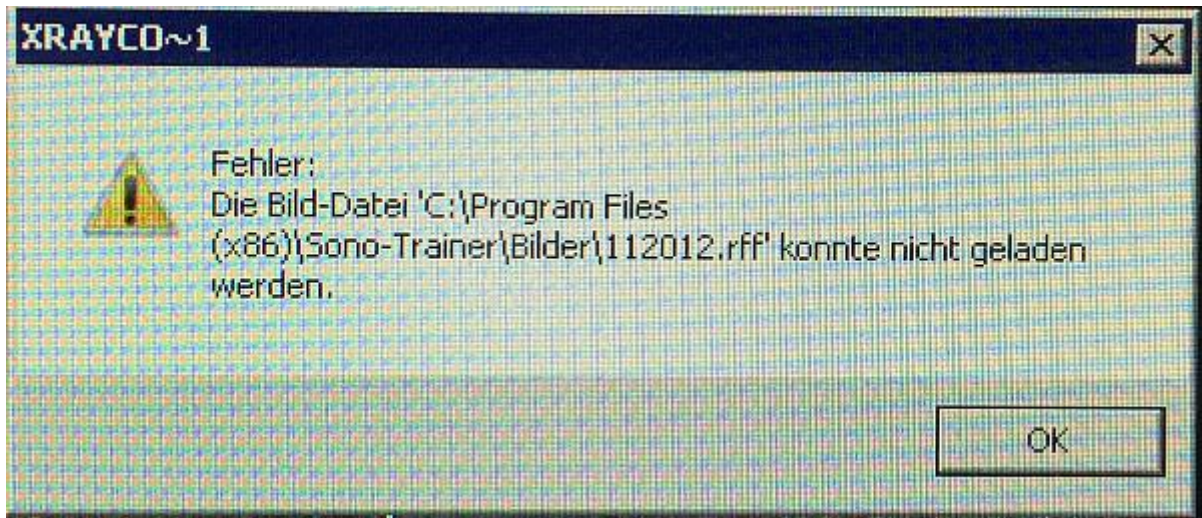
The ZIP file can be opened by most windows-version, but it must be unpacked in a separate folder before setup.

If you use a ZIP software (i.e. WinZip or WinRar), unpack the file in a separate folder und restart the setup in this folder.

If windows presents the ZIP file as a folder, copy all files into a new folder and restart the setup from the new folder.

## Message: „Bild Datei konnte nicht geladen werden“

The following message occurs when you work with the software:



### Solution:

The file is not installed. Please uninstall the whole Software and run setup again. Use full installation (needs more disk space than minimal installation). If that does not work, you have to download the whole software again and run setup. Please always uninstall the old version before you run a setup.

## Installation on IOS / Apple-PC

The software is written for MS-Windows. For an installation on IOS-PC there are some tools available:

- Wine Bottler (free)
- Virtual Box (free)
- VMware Workstation Pro (30 day test version)
- Citrix XenApp (90 day test version)
- Parallels Desktop (to buy)
- IOS X contains Boot Camp for this purpose